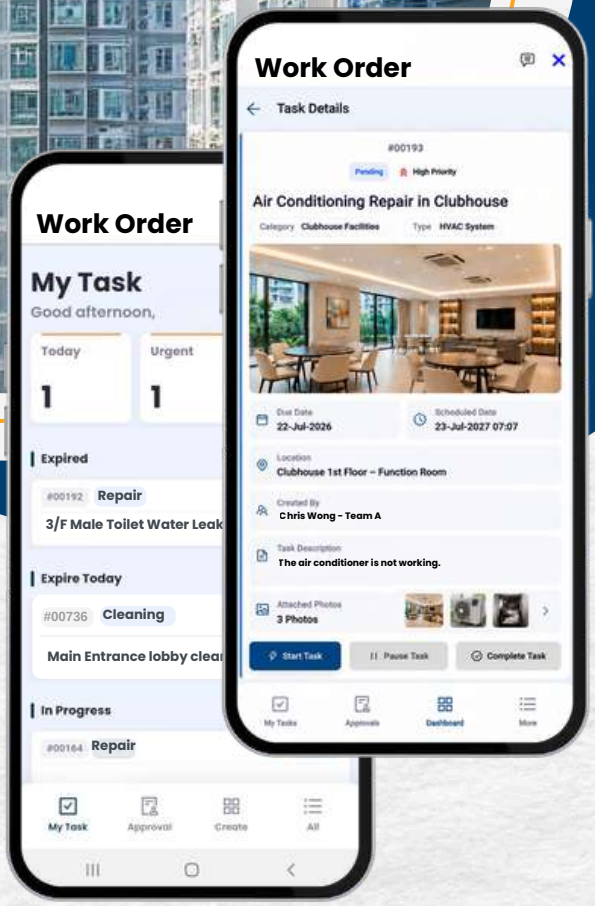




NineSmart

智能工單管理系統

AI-Powered Work Order Management Solution



NineSmart 工單系統整合大廈的保養與設施維修管理，
提供工單集中處理、任務自動分派、進度即時追蹤及
數據報告，優化管理效能、保障營運順暢並提升服務體驗。

NineSmart's Work Order System centralizes building maintenance with automated dispatch and real-time tracking, boosting efficiency and ensuring smooth facility operations.

工單自動建立
Work Order Creation



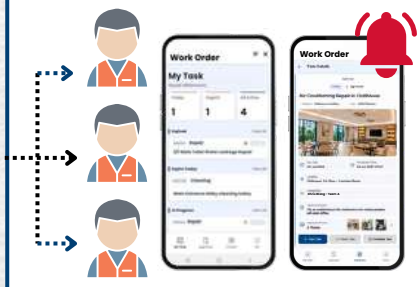
AI CCTV 智能分析
AI CCTV Analysis

IoT 感測器異常偵測
IoT Device Analysis

保安人員回報 (AI語音助手)
Security patrol reports
(AI Voice Assistant)

快速記錄事故，即時安排跟進
Instant record and faster response

智能派發工單
Intelligent Job Allocation



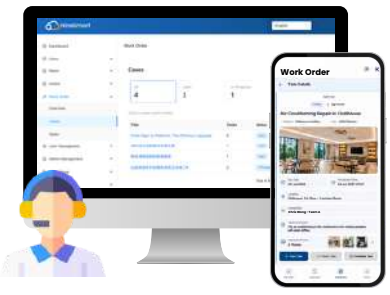
按工單類型自動派發工單任務
Assign tasks based on job type

手機即時接收通知
Real-time mobile notifications

上傳照片,影片或文件
Upload photo, video and file

優化員工及資源分配
Optimize Resource Allocation

實時追蹤進度
Real-Time Management



集中管理
Centralized Management

即時監察工單進度
Real-time Tracking

數據分析及報表
Analytics & Reports

提高處理跟進及管理效率
Boost Operational Efficiency

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智能工單管理系統
Work Order Management Solution



透過 AI 驅動的自動建立工單、智能分派工作與手機進度追蹤，全面優化大廈營運效率，為住戶打造高質的現代智慧社區體驗。

Empower property management through AI work orders and instant mobile tracking—unlocking operational efficiency while elevating resident satisfaction.






User Flow 使用流程



1 智能建立工單 Intelligent Work Order Creation

- 保安人員巡邏回報，AI 助手語音輸入
  Security patrol reports, AI Voice Assistant
- IoT 物聯網感測器偵測
  IoT Device Analysis
- 閉路電視智能影像分析
  AI CCTV Analysis

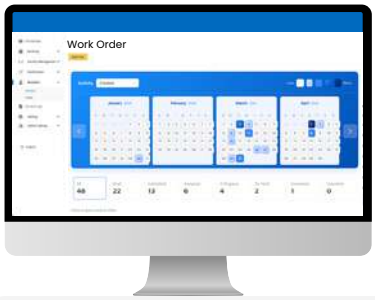
2 智能工單分配 Intelligent Job Allocation

- 即時接收通知：新工單、工單逾期、內容更新
  Real-time notifications for new, overdue, or updated tasks.
- 查看工單的詳細內容
  View full task details.



3 工單完成並提交 Completion & Submission

- 更新紀錄及狀態
  Update task history and status.
- 上傳圖片，影片及文件
  Upload photos, videos, or files.



4 工單結案審批 Completion Approval

- 檢視所有任務的狀態與詳情
  Check all task statuses & details
- 檢查提交的時間
  Verify submission logs
- 審核已完成的工單
  Approve completed tasks
- 查看數據報告
  Analytics & reports



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