

ShareFile Overview

A SaaS, AI-driven, file-centric collaboration platform

Data Sheet



Secure File Sharing

Ensure the secure storage and sharing of files.



Document Automation

Assist the team in efficiently managing documents with electronic signatures and related processes.



Customer Portal

Provide customers with a modern digital experience.



Project Management

Provide digital support for customer-centric projects.



Customer Management

Simplify customer management.



Electronic Signatures

Enable document approval workflows and contract signing through electronic signatures.

Progress® ShareFile® streamlines document processing and client interaction workflows through secure, user-friendly technology, delivering a modern client experience. It offers secure file sharing and collaboration, on-premises data storage options, workflow automation, and regulatory compliance support. This solution boosts user productivity, accelerates document processing workflows, ensures adherence to regulatory requirements, and enhances collaboration and operational efficiency.

Why Choose ShareFile?

Secure and compliance-ready design

Trusted by regulated and security-conscious industries to support their data and compliance needs.

- Case-Specific Collaboration Client Portal
- Securely exchange evidence and documents
- Contract review and case workflows
- Electronic signatures for large files (over 20MB)

Designed for efficiency

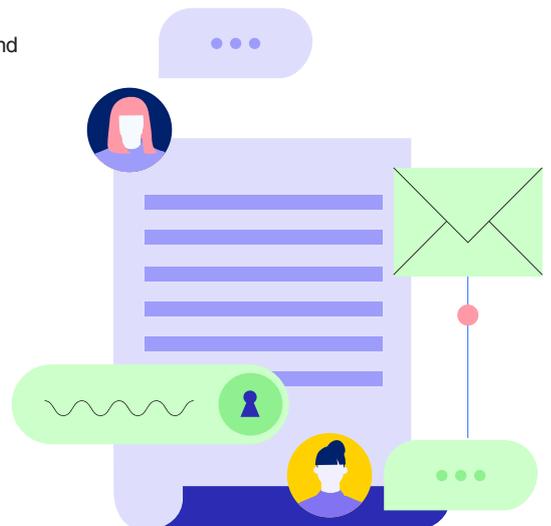
Automate and streamline daily tasks within a single platform, integrating document and customer-related workflows.

- Integrated e-signature
- Workflow Automation
- Streamlined customer portal

Well-judged flexibility

Out-of-the-box ready, flexibly fitting your team and organization's workflows.

- Rapid client onboarding process
- Dedicated collaboration space
- Document request lists
- Supports multiple devices and seamlessly integrates with your favorite applications



ShareFile Features



Fast and Simple E-Signatures

All electronic signatures required can be accessed at the file's location without switching between tools.



Watermarking

Supports management and protection of confidential documents, with the ability to track files by user.



Secure Sharing and Collaboration

Share and collaborate with confidence without compromising security. Centralize workflows, including audit logs, for a seamless customer experience.



Regulatory compliance design

Utilizes 256-bit SSL encryption, certified under SOC 2, ISO 27001, ISO 27701, HIPAA and PCI DSS v3.2.1 and meets GDPR requirements.



Integrate with various tools

ShareFile seamlessly integrates with most commonly used business tools (supporting Office 365 co-editing, Outlook and Google Workspace email plugins, Salesforce, and more).



AI-Powered Assistance

Analyze file names and contents before sharing to detect confidential information. Identify PII (Personally Identifiable Information) and recommend the most secure sharing method.

Use Cases

Legal

- Case-Specific Collaboration Client Portal
- Securely exchange evidence and documents
- Contract review and case workflows
- Electronic signatures for large files (over 20MB)

Government Agencies

- Inter-agency document sharing with audit trails
- Secure citizen data collection portal
- Local data storage locations (data sovereignty)
- Workflows for submission to regulatory bodies and compliance with legal requirements

Accounting and Finance

- Customer portal for exchanging tax and audit documents
- Secure transmission of financial statements
- Streamlined workflows and electronic contract signing

Secure collaboration

Security Architecture

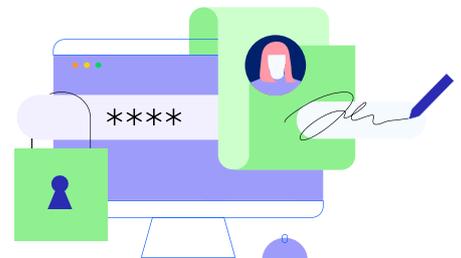
- Integrate ShareFile Accounts with AD and Enable SSO
- Establishes an encrypted connection using industry-leading SSL technology upon login
- Supports two-factor authentication and OAuth
- Activity logs and reports
- Device Security Management
- Remotely wipe mobile device access to Share File accounts
- Threat detection alerts
- Automated threat response

Data Processing and Protection

- Multilingual Support
- Full-text search
- Malware scanning with automatic file quarantine
- SOC 2 certification
- SSAE 16 Type II Certified Data Center
- Third-party data loss prevention (DLP) system integration
- Email Encryption
- File encryption Utilizes up to 256-bit EV SSL encryption to ensure user data privacy

User Permission Management

- Ensures appropriate viewing permissions
- Configure granular access and file permissions to mitigate security risks for confidential data



For more information, please contact us:
<https://www.progress.com/tw/company/contact>