

# RICOH InnoAI Hub From Documents to Decisive Insights

## Introduction

According to the WTIA 2025 Industry Survey Report\*:

**62%** of local companies have already integrated AI into their business

**73%** plan to expand AI adoption this year

**81%** report higher profitability, with some achieving **ROI above 100%**

\*WTIA 2025 Industry Survey Report

AI adoption is accelerating across Hong Kong. Over 60% of companies have already embedded AI into their operations — and that number keeps rising.

### Is your business ready to capture the same advantage?

With Ricoh InnoAI Hub, you can transform everyday documents and data into intelligent insights — and build a secure, centralized knowledge base that grows with your organization.

## What is Ricoh InnoAI Hub?

Ricoh InnoAI Hub is a secure AI knowledge management platform that transforms your organizational knowledge into intelligent business assistants. Built with enterprise-grade privacy and governance, it delivers AI-driven insights within hours — enabling smarter workflows and complete data control.



### AI Assistants

AI agents as your assistant to boost up productivity



### Secure & Private

100% data sovereignty — hosted locally



### Fast to Deploy

Build AI agents in hours, not months



### Enterprise-Grade Compliance

ISO 27001 & ISO 42001 certified



### Scalable

Designed for SMEs to large enterprises

## Key Features

**Scan to AI:** Turn paper documents into your digital knowledge base

**Pre-Built AI Agent Gallery:** Build your own AI agents from ready-made templates — no coding required

**Industry-Specific Prompts:** Get context-relevant answers through tailored prompt engineering

**Enhanced Analytics:** Connect with CRM, ERP, and HR systems for deeper analytics and AI-driven recommendations

**Multi-Format Export:** Repurpose ready-made content and convert it into multiple output formats, include PowerPoint

# How Ricoh InnoAI Hub Enhances Daily Operations

Ricoh InnoAI Hub brings AI into everyday work — helping every department save time, reduce manual effort, and make smarter decisions with secure, company-specific intelligence.



## Sales & Marketing

Generate proposals, craft campaign content, and answer customer queries instantly



## Customer Service

Empower 24/7 online chatbot to resolve customer inquiries, access accurate product data, and ensure consistent customer experiences



## Human Resources

Automate policy updates, candidate screening, and onboarding workflows



## Finance & Accounting

Simplify invoice processing, expense reporting, and financial analysis with powerful reporting capabilities



## Operations

Centralize knowledge, optimize workflows, and predict issues before they escalate



## Legal & Compliance

Summarize contracts, check policy alignment, and identify compliance gaps



## Procurement & Supply Chain

Compare supplier pricing, track purchase records, and forecast demand through AI-enhanced data insights



## Education & Training

Generate feedback reports, summarize policies, and prepare teaching materials or announcements



## IT & Support

Create self-service knowledge bots for staff, speed up troubleshooting, and maintain governance over data and access



## Service Plans & Professional Support

Ricoh InnoAI Hub offers flexible, subscription-based service plans to suit businesses of any size. Start quickly with a SaaS (cloud) plan, scale easily with a pay-as-you-go option or choose an on-premises plan for greater control and data privacy — all supported by Ricoh's Managed Services team.

Our specialists work alongside you to ensure lasting success through:

### Knowledge Engineering

Design and deploy AI agents tailored to your business workflows

### System Integration

Linking InnoAI Hub with CRM, ERP, and HR systems

### Training & Enablement

Helping your teams maximize productivity with AI

Ricoh delivers not just a platform, but a partnership — built for security, scalability, and sustainable growth.

## Start Your AI Journey Today

Contact Ricoh today to discover how Ricoh InnoAI Hub can simplify and accelerate your AI journey.

