

Curtain e-locker Data Loss Prevention

We safeguard your information!







Agenda



CURTAIN - Security challenges

- CURTAIN How we safeguard your information
- CURTAIN Deployment



Data leakage incidents

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Cathay Pacific Says 9.4 Million Affected by **FINANC** Data Breach

Airline's Five-Month Delay Before Public Disclosure Raises Concern

Jeremy Kirk (yjeremy_kirk) · October 25, 2018 🔎



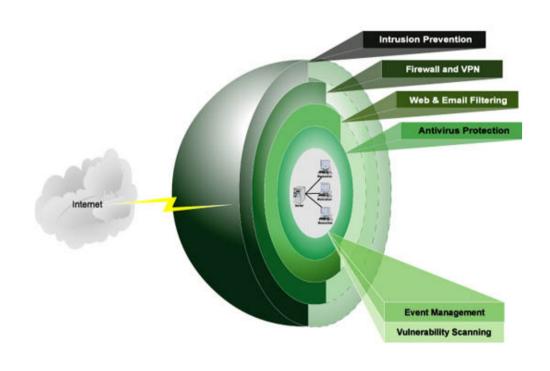
Bee Also: Securing Organizations from Remote Desktop Protocol Exploits

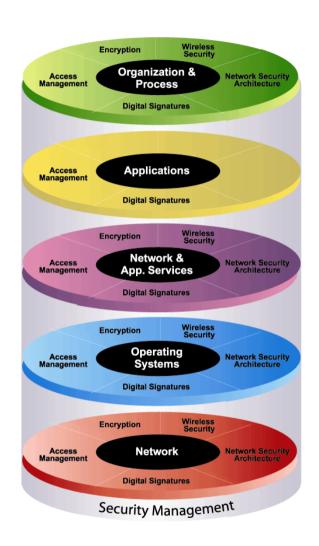
Hong Kong-based airline Cathay Pacific says the personal details of 9.4 million passengers were inappropriately accessed in March, a breach that was confirmed by the company in from five public hospitals, about of them involving identifiable; early May but only publicly revealed on Wednesday.



Security challenges

Multiple Layered Security Control





•Perimeter-based security solutions: Intruder Prevention, Firewall & VPN, Web & Email Filtering, Antivirus, Anti-spam.



Security challenges

Comprehensive External Security Control

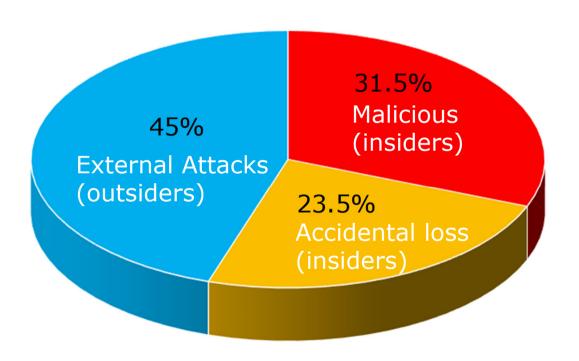


• Expensive and difficult to implement and manage these layered defenses. Still, It cannot protect internal documents.



Security surveys

- Insider Threats Outrank External Attacks
 - 55% (Insiders) VS 45% (Outsiders)



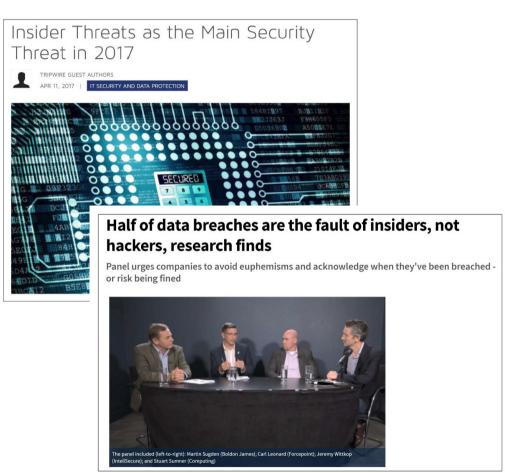
- Insider breach should be higher than 55%
- Because it is not easy to discover insider copies information to external devices



Security surveys

More and more surveys show that Insider Threats are the top source of security incidents





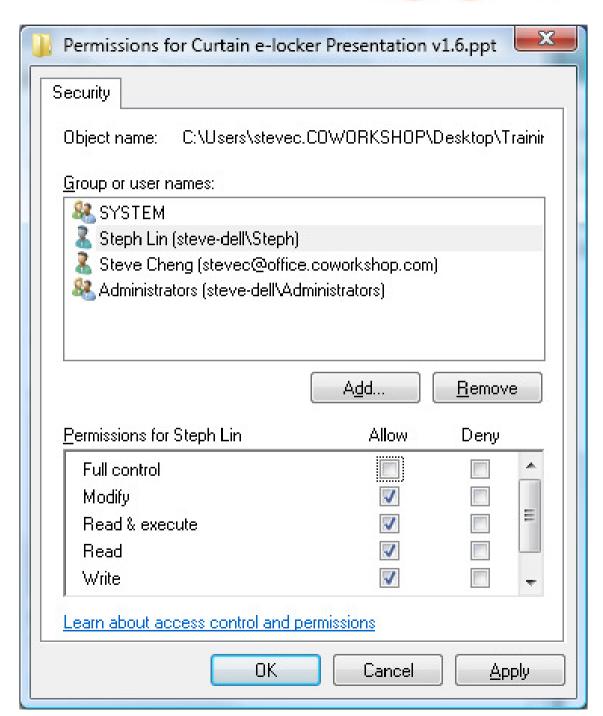
Sources:

https://www.pwc.com/us/en/services/consulting/cybersecurity/library/information-security-survey.html https://www.tripwire.com/state-of-security/security-data-protection/insider-threats-main-security-threat-2017/https://www.computing.co.uk/ctg/news/3063537/half-of-data-breaches-are-the-fault-of-insiders-not-hackers-research-finds



The problem

- Most systems only have first-tier access control (i.e. read, write, edit, etc).
- But once users get
 READ rights, they
 own the document.





The problem

Once users get READ rights, they can...

- Print
- Print screen
- Save to USB disk
- Copy & paste
- Email
- WhatsApp, Skype, WeChat
- Upload to Dropbox, FTP
- Take video by cell phone
- More...





















New technologies

• **5G Network** is coming. Download speeds will approach 20 Gbps. It means you can download an HD movie in 2-3 seconds



 Administrative security policies and procedures are NOT enough for the Trusted Community



Traditional ways

Some companies try to prevent data leakage by:

- Control USB port
- Control Internet access
- Control usage of printer
- Control data sharing

Question: Is it the way out? **Definitely, NOT!**

- Expensive & difficult
- Inconvenient (No Internet, No email, No USB...)
- The most important is: Not a complete solution!
- Smart users can copy data through a cross cable



A complete solution

Curtain e-locker is a **Data Loss Prevention** (**DLP**) system that prevents sensitive information from leaking out of the company.

Curtain e-locker is a complete solution to stop
Data Leakage!





Agenda

CURTAIN – Security challenges



CURTAIN – How we safeguard your information

CURTAIN – Deployment



A complete solution

It changes "Uncertainty" to "Company Practice"

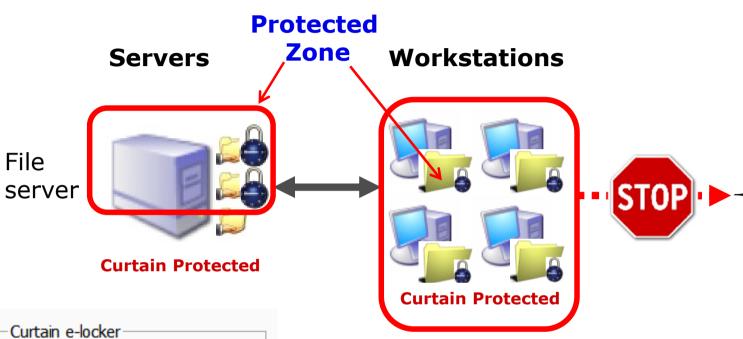
File Rights:

- control Save Anywhere
- control Send
- control Print
- control Print Screen
- control Copy and Paste out
- control New Document





Architecture



Curtain client must be installed, in order to access server protected directories. A local protected directory will be created.

- Server protected directories
- Local protected directory
- It forms a **Protected Zone**. All unauthorized actions are prohibited







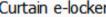












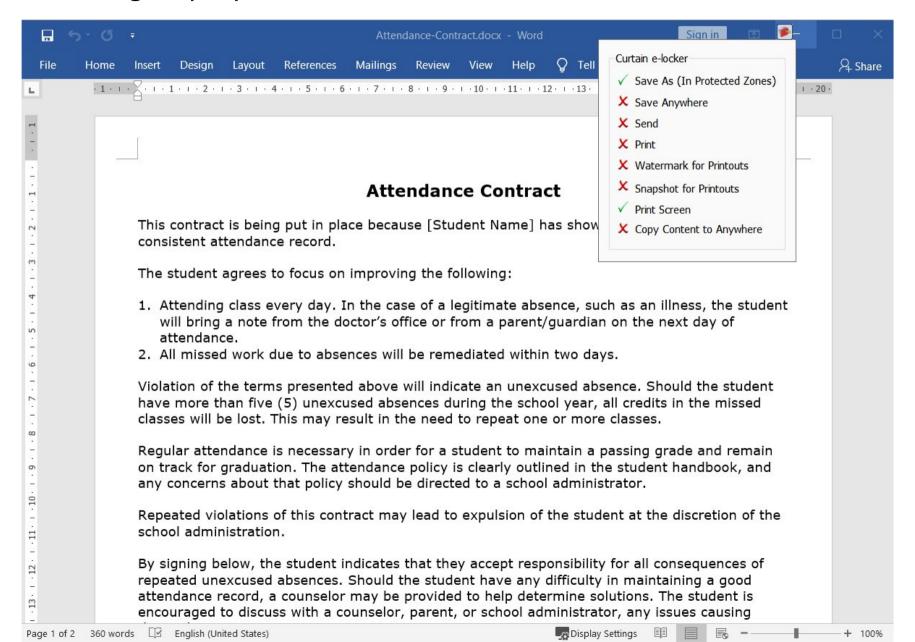
- √ Save As (In Protected Zones)
- X Save Anywhere
- X Send
- X Print
- Watermark for Printouts
- X Snapshot for Printouts
- X Print Screen
- X Copy Content to Anywhere



How it works?

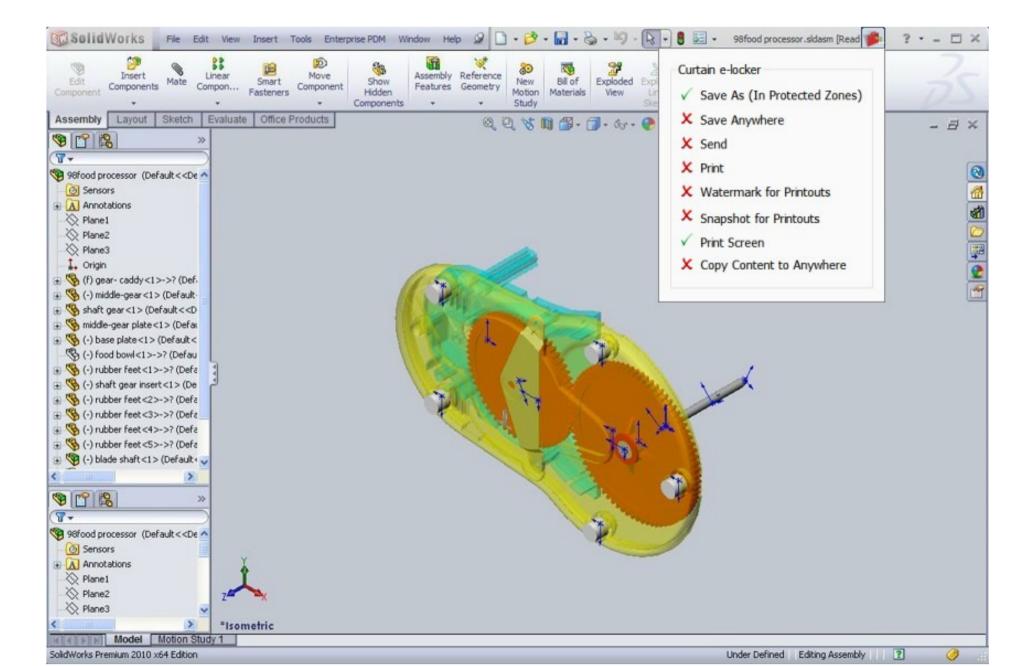


Permissions (e.g. save anywhere, send, print, copy) can be configured per user/user group by administrators



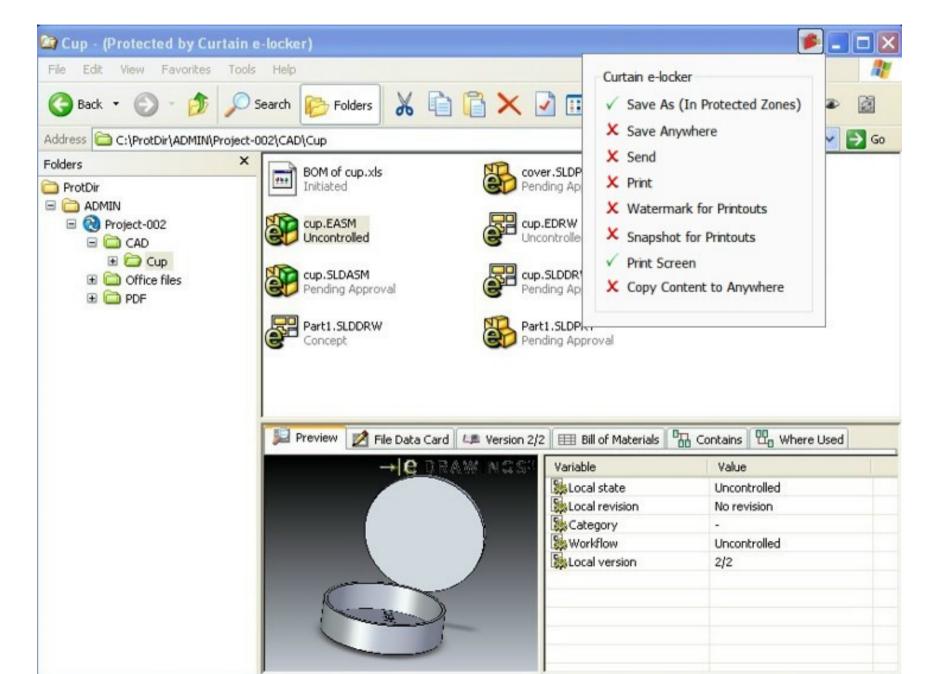


Curtain e-locker with SOLIDWORKS





Curtain e-locker with SOLIDWORKS EPDM





Application-level protection

- Users can access sensitive files by using the native application (not through a third party file viewer)
- Curtain supports over 200 applications, includes MS Office,
 Adobe Acrobat, AutoCAD, Photoshop, CorelDraw, and etc.
- Applications can be added to the support list upon request, including self-developed system
- Application-level protection does not change user behavior.
 Users still use native application for reading & editing



Supported applications

We cover over 200 applications. Please refer to our website for the full list.

Office Applications

- Adobe Acrobat
- Adobe Reader
- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Microsoft Access
- Microsoft Visio
- Microsoft Project
- Microsoft Office Picture Manager
- Microsoft Internet Explorer
- Notepad, WordPad, Paint
- OpenOffice, WPS
- 7-zip, WinRAR
- PDFill, CutePDF
- Windows Picture and Fax Viewer
- Windows Media Player
- VLC media player
- Kodak imaging for Windows
- Google Chrome

CAD/CAM

- AutoCAD
- AutoCAD LT
- Altium Designer
- SolidWorks
- SolidWorks Simulation
- SolidWorks EPDM
- 3ds Max
- 3DVIA
- DraftSight
- eDrawings
- Gerber AccuMark
- JewelCAD
- MasterCAM
- PADS, CAXA
- PTC Creo
- Rhinoceros
- Unigraphics NX
- ZWCAD (中望)

Graphics Design

- Adobe Illustrator
- Adobe Photoshop
- CorelDRAW
- Adobe After Effects
- Adobe Lightroom



















Online/Offline protection

- Online/Offline controls "Sensitive data can be used":
 - ONLY when the PC is online
 - ONLY when the PC is online within a period of time (e.g. 2 hrs)
 - Even the PC is offline
- Users can download sensitive information to local protected directory, and go out for meeting or business trip
- Information in local protected directory is still protected by Curtain e-locker, even the PC is offline
- Users can edit files in local protected directory. When they come back office, they can upload the latest version of files back to servers



Smart protection

 Protect first draft – if this feature is enabled, user must save newly created document to protected zone. This feature protects information at the point of creation

Smart copy & paste control:

- Copy & paste in-between documents in protected zone is allowed
- Copy data to protected zone is allowed
- However, copy data from protected zone to other locations is prohibited
- Personal local protected directory



Screen capture protection

- Smart screen-capture protection:
 - Only sensitive data is dimmed
 - Users still enjoy the convenience of screen-capture for non-sensitive data

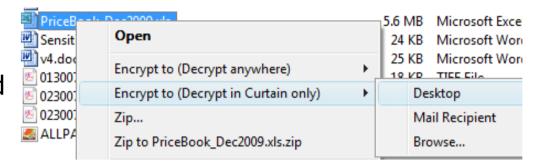


Screen-dump software is also blocked



Secure file sharing (internal)

 Encrypt sensitive file first – the encrypted file can be copied out of protected zone.



Send the encrypted file to colleague

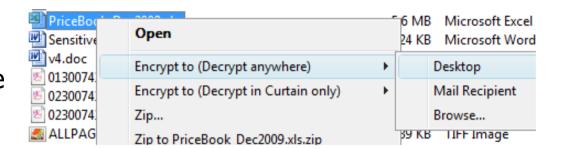


 Colleague simply double-clicks the encrypted file – the file will be automatically decrypted to protected directory for viewing or editing.



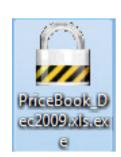
Secure file sharing (external)

 Encrypt sensitive file with password – the encrypted file can be copied out of protected zone.



 Copy/Send the encrypted file to your business partner – the sensitive file is encrypted in USB drive or Email.





 Your business partner can decrypt the file by entering correct password – the file will be automatically decrypted for viewing or editing.

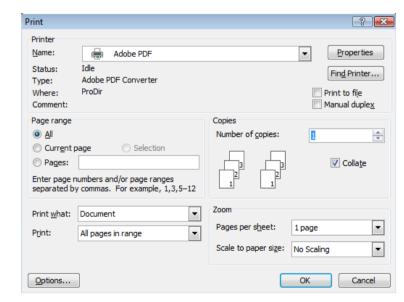


Secure generation of PDF file

Secure "Print to PDF"

- Users can convert sensitive documents to PDF format by using the function of print-topdf.
- However, the pdf file can be only saved to protected zone. It makes a good balance on convenience and security. Users can generate pdf files, but data still cannot be leaked out of the company through this channel.



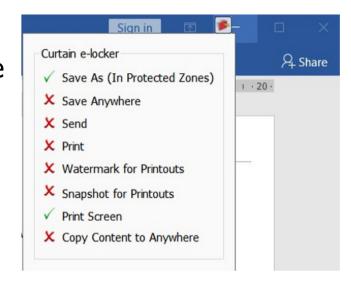




User-friendly interface

 User-friendly Client Interface – Windows Explorer-like interface and all columns can be sorted

Policy droplet
 Users can click the droplet
 to view their rights to the document



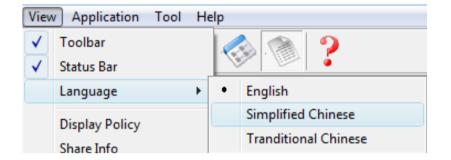
Clear message –
 Curtain provides clear
 message to users, so that
 they know what they can
 do to the controlled
 document





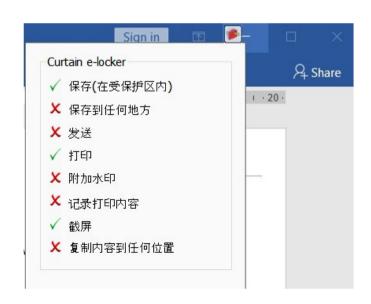
Multi-lingual support

- Multi-lingual Curtain supports English,
 Traditional Chinese, and Simplified Chinese.
- Switch between languages –
 Users can switch between languages
 themselves. There is only one
 installer for all languages.



 Fully localized – All prompts, bubbles, and messages from Curtain are shown in selected language.

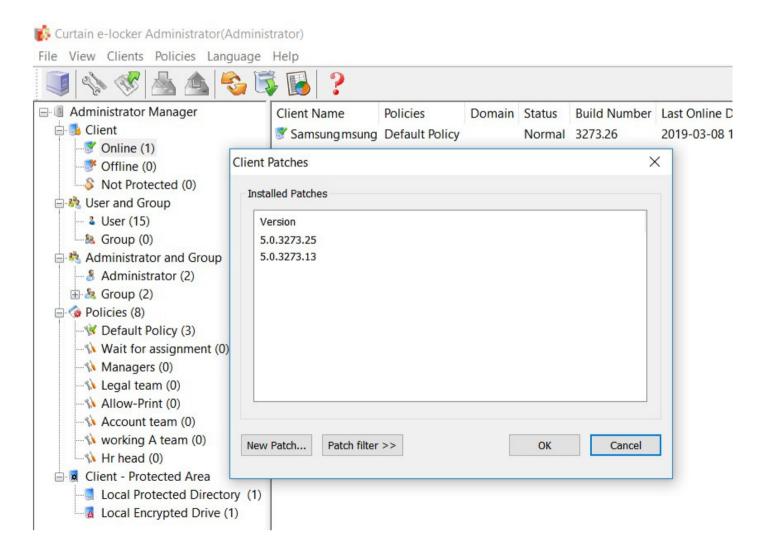






Easy administration

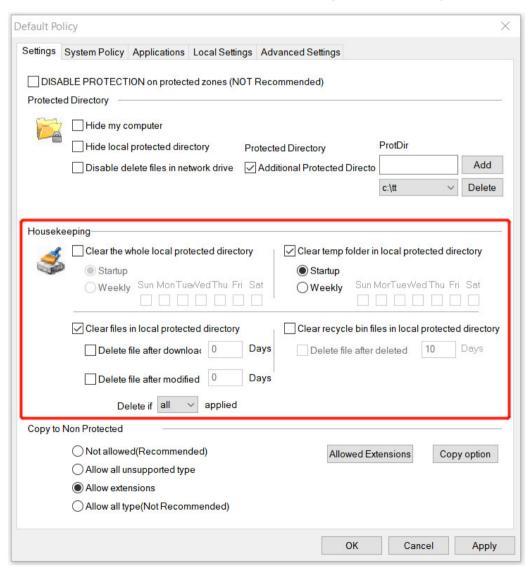
Auto patch update – Patches are automatically applied to clients





Housekeeping

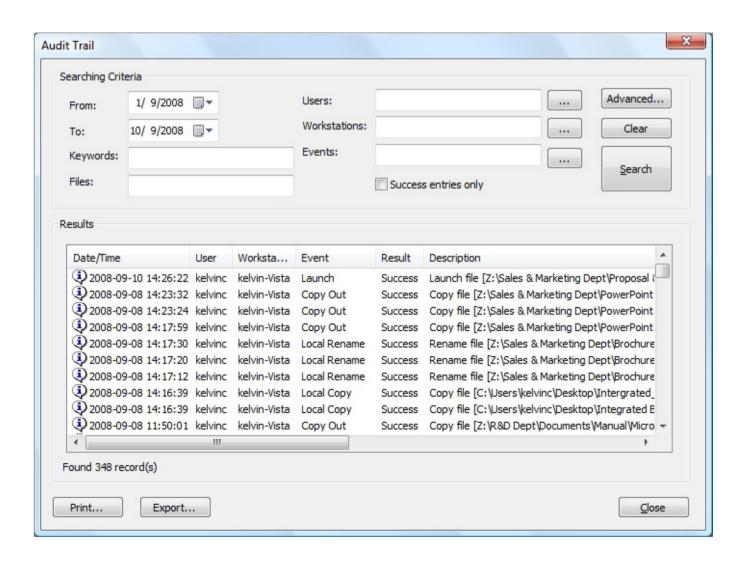
 Admin can define different rules to clean up files in users' local protected directories, such as daily, weekly, N days, and etc





Central audit log

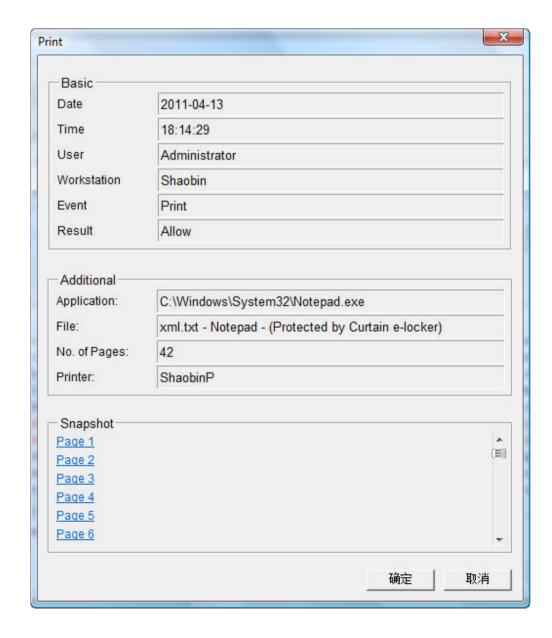
 Central audit log is available in Policy server. It logs activities to sensitive files





Print log

- Allow some users to print protected documents out. e-locker will log below information.
 - Date / Time
 - User / Workstation
 - Result (Allow, Deny, etc)
 - Application
 - Printer
 - Filename / Title
 - No. of Pages
 - Snapshot of printouts





Watermark

- Allow some users to print protected documents out with self-defined watermark
 - Date / Time
 - User / Workstation
 - Printer name
 - Page number
 - Self-defined sentence
- Adjustable
 - Margins
 - Font colour
 - Font size
 - Transparency

Web Order and Invoice (WOI) Registration Procedure

Supply Portal is a single entry point for BM suppliers to access various strategic procurement applications. Once registered, supplier can use "Web Order and invoice" (WOI) to create e-invoice and other supplier bots. Rease follow below registration steps and it will only take you 2 to 3 militudes. Thank you for your coopeation.

Create a GCC account:

- Please go to the following Supply Portal URL: http://www-1.jbm.com/procurement/es/
- Click "Risttime uses: Register".
- Follow the instructors in webpage and complete the registration process.
- 4. Submit below form to <u>cuis holion form com</u> to activate your WOI account

Please visitifies URL briWOI blooks and User Guides for your reference. For technical problem on the Supply Portal, you may call our APPA Support Center with Tall Pres#80086.4220 in Hong Kong or other countries.

Please visitithis URL by WOI utories and User Guides by your reference. For each ical problem on the Supply Portal, you may call our APP A Support Center with Toll Pre-#300-#8-4220 in Hong Kong or other countries.

Please visit this URL for WOI stories and User Guides for your reference. For bedining problem on the Supply Portet, you may call our APPA Support Center with Toll Free# \$00.98.4.220 in Hong Kong or other countries!

Please valithis URL br WOI blories and User Guids, br your reference. For Echnical problem on the Supply Portal, you may call our APPA Support Center With Toll Free#300-98-4220 in Hong Kong or other countries.

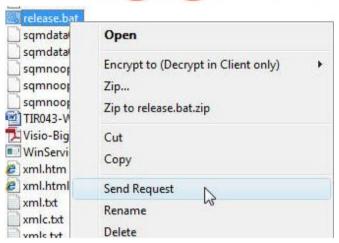
Please visitifies URL briWOI bitories and User Guides for your reference. For technical problem on the Supply Portal, you may call our APPA Support Center with Tall Pres#800-86-4220 in Hong Kong or other countries.

*** In order to activate your WOI Account, please cubmit the WOI Activation Form at your earliest convenience. ***



Send request

- If an unauthorized user needs to copy a protected document out, the user can submit a Request for approval.
 - Select protected document(s) and rightclick to select "Send Request"
 - After complete the form (e.g. Request reason), the request will be sent to approver
 - Approver can approve or reject the request
 - The whole approval process will be logged in Audit Trail



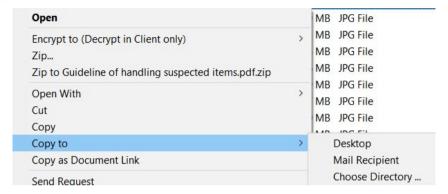
end Request				X
Request Files				
C:\ProtDir\KELVIN	\Part-015678	75-designBOM.xlsx		
Requester *				
Steve Cheng				
Email of Requeste	r *			
stevec@coworksh	nop.com			
Request Reason				
need to send des	ign to factory			^
				V
Select Approver *	1			
Approver Name	Email	Position	Remarks	Τ
Kelvin Cheung	kelvinc@c	IT Director		
David Lam	davidl@c	Head of Production		
Auto-sending S	end Request (email through SMTP		
_				
		OK	Cance	al



Copy-out with declaration WWW



- Admin can allow authorized users to copy protected document out after filling up declaration form. The log can be sent to team heads periodically. No Approval is needed
 - Select protected document(s) and rightclick to copy file out
 - After complete the form and click OK, the file will be copied out from protected zone
 - Admin can enable Auto-Send function, to deliver the log to different dept/team heads periodically
 - The form is self defined



for Security Bureau review		^
		~
10~200 english characters or 5~100 chinese characters Send To(Must)		
Other External Organizations	~	
Data Type(Must,Select at least one item)		
✓ Customer Personal Data Customer Data Number:	1 to 50 (Small)	~
Customer Financial Data Customer Data Number: 1 to 50 (Small)		
Our Bank Financial Data		
Other Sensitive Data		
Non Sensitive Data		
Other Remarks		
		^
10~200 english characters or 5~100 chinese characters		- 2



USB token login



 By default there is no password needed for Curtain Client

- Admin can enable Client Password, to enforce users to login Curtain Client by password / USB token
- After enable this, users will be requested to set password OR insert USB token with digital certificate next time when launching Curtain Client



Create new password	
CURTAIN	Secured e-locker in workstation
Please enter a new	password.
New Password:	
Repeat Password:	Password must be 6-16 characters (case sensitive and space is not allowed).
	OK Cancel

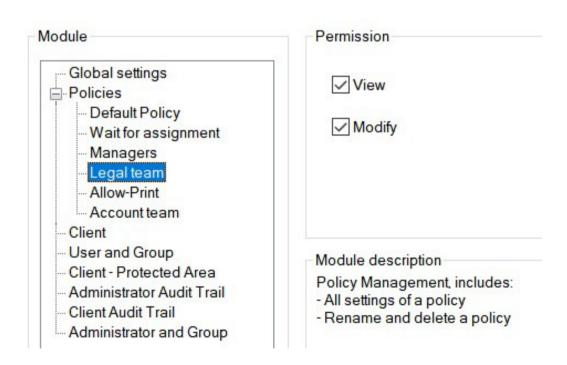


Curtain Admin delegation Will



- Super-admin can create administrator accounts and assign them to different admin groups
- Delegate administrative permissions to different admin groups (e.g. allow an admin group to maintain a specific policy group)
- Operations in Curtain Admin will be logged for audit purpose







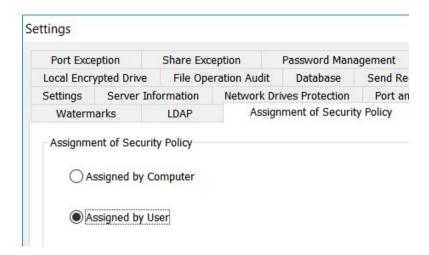
Control policies



 Control policies can be assigned per Workstation OR User

 Support both Domain and Workgroup environment

 User/user group information can be imported from Active Directory through LDAP



DAP		
Enable LDAP		
LDAP Server Address	dc.test.com	
LDAP Server Port	389	
SSL		
Use Secure LDAP Connection	\checkmark	
LDAP Username	administrator	
LDAP Password	•••••	- 19
LDAP Search Base	dc=test, dc=com	10
LDAP Information Caching	1	Minutes
	Test connection	



Specific approver & printer

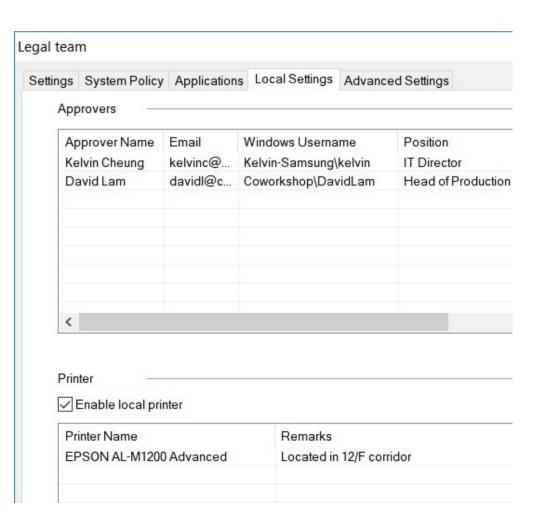


Approvers for Send Request:

 Admin can assign different approvers to different policy groups for approving copy-out request. It makes sure that users can only submit request to right approver

Allowed printers:

 Admin can specify allowed printers for different policy groups.
 It makes sure that sensitive documents can be only printed out in a right place





A complete solution

Office:

- Users can work with sensitive information within protected zone
- Users cannot copy files out by all means
- Information is SECURED

USB disk (e.g. backup files):

- Files are encrypted in USB disk
- If USB disk is lost, information is still SECURED

Share sensitive files with colleagues:

- Users can encrypt and send sensitive files to colleagues
- Recipients can decrypt the files to their own protected areas for further file operation



Agenda

- CURTAIN Security challenges
- CURTAIN How we safeguard your information

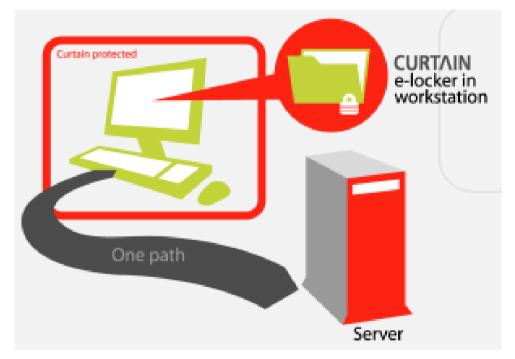


CURTAIN - Deployment



Basic components

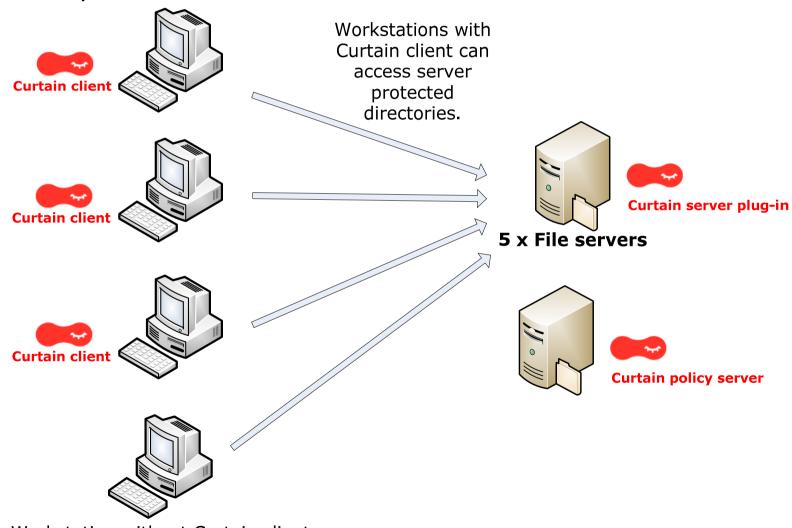
- Curtain e-locker Client
 Install in users' workstations. Users access protected files by using this client program
- Curtain e-locker Policy Server Install in server-side. Admin can define policies and view log centrally
- Curtain e-locker Server Plug-in Install on server(s) you want to protect. For example, if you want to protect shared folders in 5 File servers, you need to install the plug-in in the 5 servers.





Basic architecture

For example:



Workstation without Curtain client can ONLY access non-protected server resources



System requirements

Curtain e-locker Client 🃂

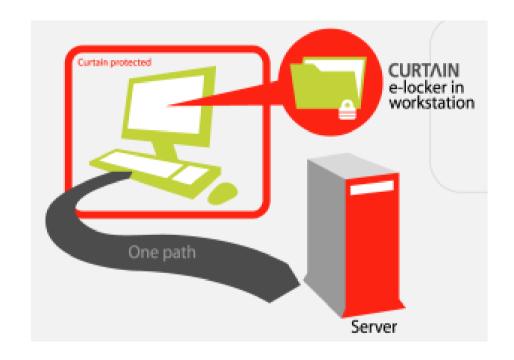


- Intel Pentium or above processor
- WinXP/Vista/Win7/Win8/Win10/ Server 2003/2008/2012/2016/2019 (both 32/64-bit)
- 128MB RAM (Recommended 256MB RAM)
- 200MB Hard Disk (in NTFS)
- TCP/IP network

Curtain e-locker Policy Server 🞼



- •Intel Pentium or above processor
- WinXP/Vista/Win7/Win8/Win10/ Server 2003/2008/2012/2016/2019 (both 32/64-bit)
- 128MB RAM (Recommended 256MB RAM)
- 200MB Hard Disk (in NTFS)
- TCP/IP network

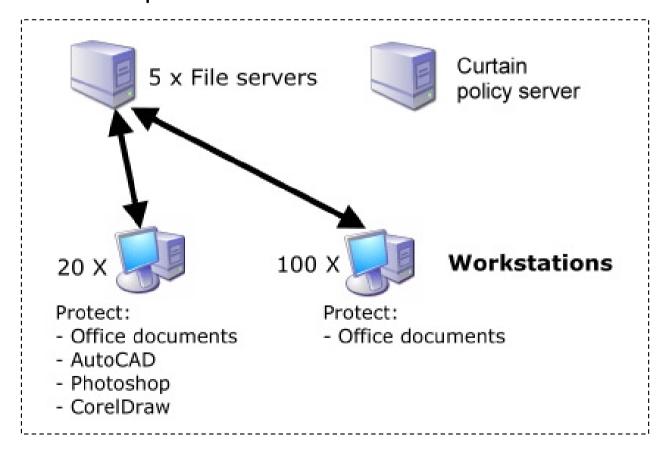




Pricing model

- Select licensing scheme (Perpetual or Subscription)
- Select Curtain Office Suite license or Universal license
- Select Curtain module for Backend system

For example:

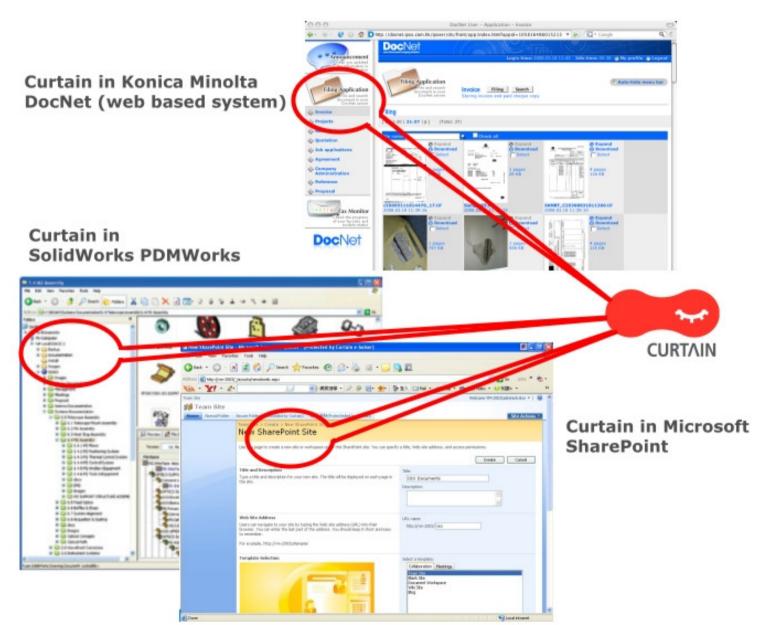


License:

- 100 x Curtain office suite license
- 20 x Curtain universal license (cover all support applications)
- Curtain Protector for Windows file server (only 1 license needed)
- First year software maintenance & upgrade is included



Secure information EVERYWHERE

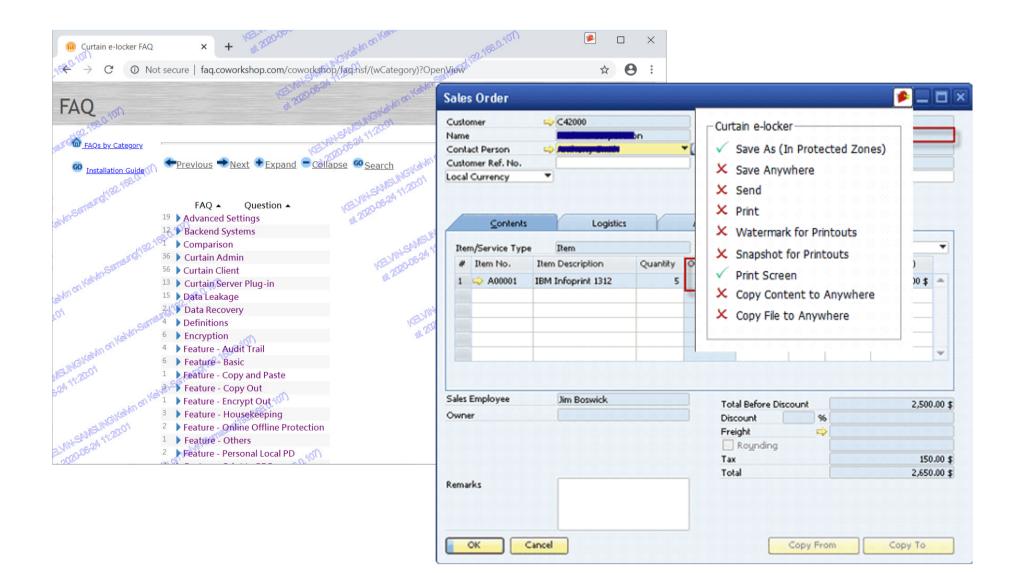


- Software Development Kit (SDK) is available
- Curtain e-locker can be used to secure third parties solutions or your selfdeveloped system



Secure Self-developed Systems

Curtain e-locker can be easily integrated with your own systems to secure the information, no matter it is web-based or legacy rich-client system





Security challenges of CCTV footage

- CCTV Surveillance System is widely adopted
- More people concern about how CCTV footages are kept, stored and secured

NATIONAL **CCTV** footage fr Airport CCTV foot than provides ans Police say they're unaware of h Published1 month ago onDec **ByThe Thaiger** This video grab shows the situation at th Shuvam Dhungana Two days after a singer posted

"misbehaviour", CCTV footage

and then was swiftly shared on s

asking singer Astha Raut to take

singer follows the order but look

exchange between the policewor

It's no secret that Thai prisons are hot, unsanitary. Even the notoriou earned the name 'Bangkok Hilton' conditions.

COMMUNITY & EDUCATION HONG KONG LAW & CRIME

CCTV footage from Youtube live University violated regulations in leaking CCTV images during poster controversy

20 September 2017 16:00 · Karen Cheung · 3 min read















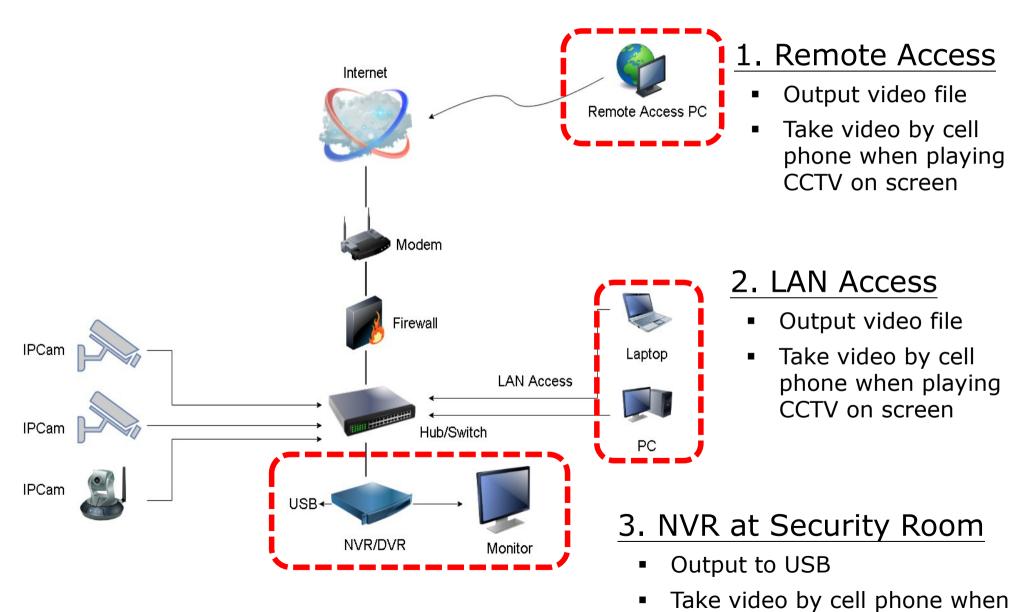
The Privacy Commissioner for Personal Data has said that the Education University violated privacy regulations when it <u>leaked CCTV screenshots</u> earlier this month. The images appeared to show the individuals who posted slogans on campus "congratulating" education deputy Choi Yuk-lin over the <u>death of her son</u>.

After the messages appeared, EdUHK President Stephen Cheung said that the school was using security camera imagery to identify the responsible parties. A few hours after his statement, a CCTV screenshot leaked online of two men sticking up pieces of paper on the student union's Democracy Wall. The university later said it strongly regretted the leak and would notify the Privacy Commissioner for Personal Data of the incident.



playing CCTV on screen

Security challenges of CCTV footage





Ways of CCTV leak



Snapshot

With Curtain e-locker:

- Controlled by user's policy
- On-screen watermark with login user info



Take Video by Cell Phone

With Curtain e-locker:

- On-screen watermark with login user info
- Prevent users to share CCTV video with public



Export

With Curtain e-locker:

- Controlled by user's policy
- Can save/export, but ONLY in Protected Zone



Distribute

With Curtain e-locker:

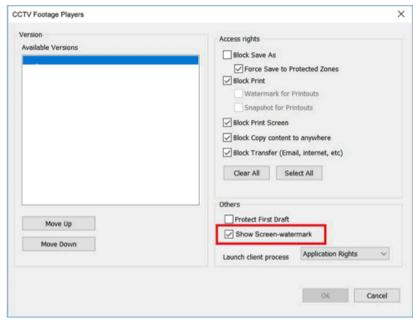
- Controlled by user's policy
- Can share CCTV video in the company ONLY



Screen-watermark

- Enforce to show screen-watermark for some specific applications (e.g. CCTV players)
- Self-defined content of screen-watermark
 - Date / Time
 - User / Workstation
 - IP address
- Adjustable
 - Font color / size / style
 - Spacing
 - Transparency
 - Refresh interval
 - Display mode (tile or center)

Administrators can enable or disable Screen-watermark for CCTV footage players in this dialog box.



Once Screen-watermark is enabled, users under this policy group will see screenwatermark when playing protected CCTV footage files.





Some of our customers





agnis b. TSL 謝瑞麟





























Some of our customers



























香港申訴專員公署 OFFICE OF THE OMBUDSMAN, HONG KONG









Some of our customers























"... I love my Curtain e-locker software. And I am very impressed with how this company cares for my companies concerns. I would recommend this product to my friends."

Mr. Jim Steen Owner of Move bumpers, USA



Awards

TEXCELLENCE AWARDS IT Excellence Awards | IT Excellence Awards (SMEs) IT Excellence Awards (Post Secondary) Awards (Post Secondary)

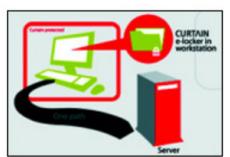


Curtain™ e-locker - File Right Management System

Submitted by Coworkshop Solutions Ltd.

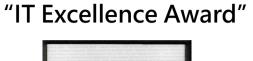


Curtain™ e-locker is a File Rights Management system that prevents sensitive files from leaking out of an organization. Curtain™ e-locker allows users to access and edit such files by using native software such as MS Word, MS Excel, AutoCAD and SolidWorks but prevents printing, saving as, or sending the files to external sources such as floppies, USB disk, CD-R/RW or Internet mail.



Judges' Comments

"An interesting software solution, allowing files to be uploaded only back to the server or document management system they were downloaded from."





Asia Finalist in the Best Security of the GSC 2010

GLOBAL SECURITY CHALLENGE













Partners

Over 100 resellers and partners around the world



Seminars and Exhibitions







SOLIDWORKS Solution Partner







About Coworkshop

- Coworkshop was established in 2001.
- Office in Hong Kong and ShenZhen
- Awarded in 2001 by Hong Kong Science and Technology Parks (HKSTP) to be a member of the Incu-Tech Program.
- Supported by the Hong Kong Government – Innovation and Technology Fund in the years of 2003 and 2004.







Conclusion

Sensitive information can be leaked out of the company without your knowledge. When you know the leakage, it is already too late.



Let Curtain e-locker protect your valuable information!!!



Thank You

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