Lenovo Retail Solutions

2022

www.lenovoretailsolution.com

Self Service Kiosk

The Rise of Self Services Kiosk

Customer Experiences

➢ **Scan and Go.** Make shopping faster, easier, and m ore convenient.

➢ **Queueing Management.** Enable customers in control of their schedules

Corporate competitive

➢ Saves money on technology investment by eliminating cash and coin tender options and security scale

➢ Focus staff investment on sales value-added activities rather than dummy routines

Covid "New Normal"

✓ Reduce interpersonal contacts and crowds

Target Customers

Retail
Reduce queuing times, optimize your labor force, and provide a seamless experience to your customers.

Restaurant Version
Customers can spend up to 30% more when self-ordering through kiosk compared to traditional ordering. Customer satisfaction can also be comprehensively enhanced using smart devices.

Extendable
Adoption of self-service kiosk reduces brick and mortar businesses **dependence on personnel and reduces waiting times**, thus **increasing efficiency and customer satisfaction**.

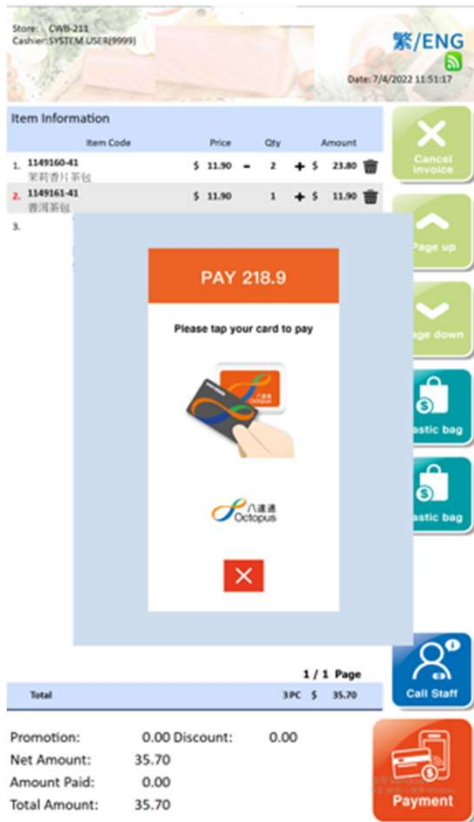| Public Sector	Ticketing	Entertainment	Hotel

Cashless Payment – Scan and Go

Cashless Payment – Scan and Go

Payment Processing

PAY 218.9

Please tap your card to pay

mastercard   UnionPay 银联

VISA   AMERICAN EXPRESS

PAY 218.9

Please tap your card to pay

八達通 Octopus

PAY 218.9

Please scan QR code to pay

HK 支   微信支付 WeChat Pay

Queueing Management

Kiosk Single Queue Interface

Configurable Content
- Title
- Button Message
- Button Image
- Notice / Message
- Logo

公司名稱範例

Demo Company Title

召集中
Calling Now

601 - 620

12:41

最新派籌號碼
Ticket Distributed

001

Title
- Logo can be added in the area

請按下取票

Please press the button to get a ticket

取票
Get Ticket

Button Message

Button Image

請於召集後30分鐘內進場排隊，逾時失效。
每張票只適用於一人。
只接受實體票，影印本或其他方式無效。

The ticket is only valid for 30 minutes after the call.
Each ticket is valid for one person only.
Only original copy is accepted. Ticket is invalid if any damage, alteration or copy is made.

Notice Message

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Logo

Queueing Management

Customer Interface

A (Example)	B (Example)	C (Example)	D (Example)
A009	**B002**	–	–

Ticket number display area
- Up to 5 queues
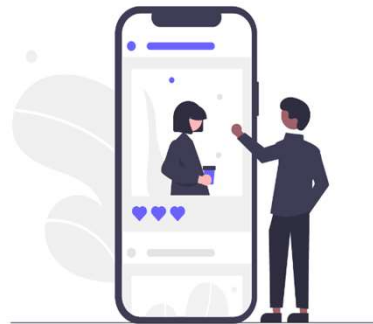
Kiosk Multiple Queues Interface

Configurable Content
- Number of queues
- Advertisement Image
- LOGO
- Notice / Message

Advertising display area
- Show in photo / video
- Support playlist schedule display
- Content hosted on cloud;

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請輸入隊號
Input Queue Group

您的輪候號碼
Your Ticket Number

1	2	3
4	5	6
7	8	9
重設 Reset	0	確定 Enter

如所消費之號碼已過五個號碼，請重新輪候，
不便之處，敬請原諒。
Number will still be valid up till 5 places later,
after that please take another ticket.
We apologized for any inconvenience caused.

Ticket collection area
- Input the number of person and the system will print the ticket for you

Why Lenovo?

- **Smart and Contemporary design –**

- **Quality assurance** – Manufacture under Lenovo world class quality assurance system

- **Easy installation -** Zero Touch Installation, all hardware device's drivers are preloaded.
Open-Box Hardware Installation takes less than 3mins.

- **Proven application capability –** Based in Hongkong with over 30years experiences focusing on Retails application solutions for Hong Kong and China.

- **Deploy whenever and wherever –** Plug a USB dongle and leverage 4/5G connectivity.

- **Flexible financial option –** DaaS option to cash flow and capex investment management

Lenovo Self Services Kiosk Specifications

Modules	Items	HS-MT2420
Mainframe	CPU	Intel Skylake Core i5 CPU
	RAM	8 GB RAM
	Storage	128 GB SSD
Screen	Display	24" , Resolution: 1920*1080
	Touchscreen	Capacitive Multi-Touch Screen
Printer	Type	Thermal printer, Auto Cutter
	Paper Width	Compatible 80mm & 58mm
Scanner		180° , Support reading 1D & 2D barcodes
Connection	Ethernet	YES
	Wi-Fi	YES
	Bluetooth	YES (Option)
Interface	RS232	Serial Port*2
	USB	USB*4
Audio	Speaker	HIFI Speaker*2
OS		Windows POS Ready7/Windows 10 IoT/Linux
Optional Module	Weighting Appliance	YES, connect to external electronic scale
	Card Reader	YES, connect to card reader
	Status Indicator	YES, LED Indicator
	POS	YES, connect to POS